



Medical Waiting List Reimbursement Scheme



Organization Accredited
by Joint Commission International

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bonsecours.ie/dublin



BON SECOURS HOSPITAL DUBLIN
Advanced Medicine Exceptional Care

Introduction

Your health is an investment and travelling to Bon Secours Hospital Dublin means choosing high quality care that aligns with your medical needs.

Located in north Dublin, we recognise that seeking medical procedures elsewhere can require additional effort. However, the advantages will outweigh these as you will gain timely access to specialist consultants and medical treatments.



If you reside in Northern Ireland and are awaiting surgery or a procedure via the NHS or Health & Social Care (HSCNI) Board, you may qualify for the Waiting List Reimbursement Scheme. The scheme is based on the previous Republic of Ireland (ROI) Reimbursement Scheme and EU Cross Border Healthcare Directive. It can help you to access necessary procedures more quickly in the Republic of Ireland with surgery expenses covered by the HSCNI in hospitals including Bon Secours Hospital Dublin.

Once you receive approval from the HSCNI Board, you will pay for the treatment upfront and can later claim reimbursement. The amount reimbursed will be the actual cost of treatment or the HSC NI average cost (whichever is lower) provided the treatment is one which you would have received within the HSC.

For those who may not qualify for this scheme, there is also the option to pay privately for treatment at Bon Secours Hospital Dublin.

This booklet has been created to provide you with valuable and practical information on how to access treatment at Bon Secours Hospital Dublin.

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“Very free flowing through each stage, from the time I entered reception to departure after procedure.”

Starting your journey to getting better

Our team will be there to assist you at every stage of the process, helping you gather the necessary information to complete your reimbursement application, expediting your appointments, and assisting you with local accommodation arrangements. Their goal is to ensure that everything is as simple and straightforward as possible for you.

They will continue to support you through each stage of your journey from your initial contact right through to your discharge from the hospital after your treatment is complete.

If you are interested in finding out more about accessing treatment via the Waiting List Reimbursement Scheme, please contact our dedicated liaison team by phone or email.

t: +353 1 808 2313
e: bsdni@bonsecours.ie

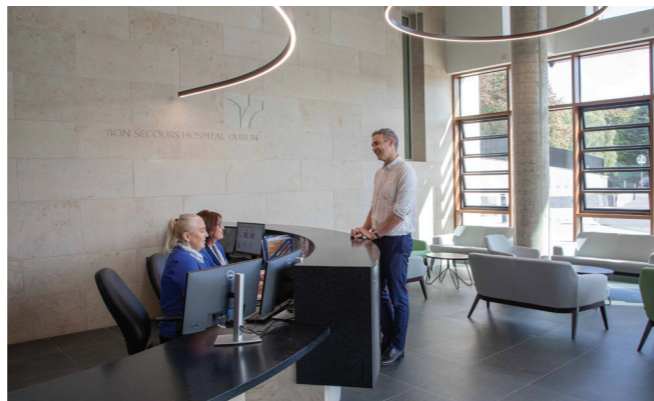


About Bon Secours Hospital Dublin

Established in 1951, Bon Secours Hospital Dublin is a private, elective acute-care facility, widely renowned for the quality of our service provision located on the north side of Dublin. It is part of Ireland's largest independent hospital group, Bon Secours Health System, which encompasses hospitals in Cork, Dublin, Galway, Limerick, Tralee, a care village in Cork and an outpatient clinic in Cavan.

The hospital features 170 beds for inpatient, surgical, medical, and oncology day care, along with 4 major and 3 minor operating theatres, 4 endoscopy procedure rooms, cardiac catheterisation lab, and a wide range of ancillary diagnostic treatment and support services. Annually, we care for almost 90,000 patients, supported by a dedicated team of over 700 staff, including nursing professionals, allied health experts, administrative and support personnel, and more than 240 consultants.

Bon Secours Hospital Dublin is celebrated for its high standard of medical care, combining cutting-edge medical technologies and approaches with traditional values, compassion, and personalised medical care. We were the first hospital in Ireland to obtain international accreditation from JCI (Joint Commission International) in 2002 and the first private hospital to receive JAG (Joint Advisory Group) accreditation for our endoscopy unit in 2016, with successful reaccreditations since then.



Specialties available at Bon Secours Hospital Dublin

Bon Secours Hospital Dublin has a team of over 240 consultants from 36 specialties including the following:

- Cardiology
- ENT (Ears, Nose and Throat)
- Gastroenterology
- General Surgery
- Gynaecology
- Ophthalmology (cataract surgery)
- Orthopaedics
- Pain Management
- Robot Assisted Surgery (certain procedures)
- Urology
- Vascular Surgery

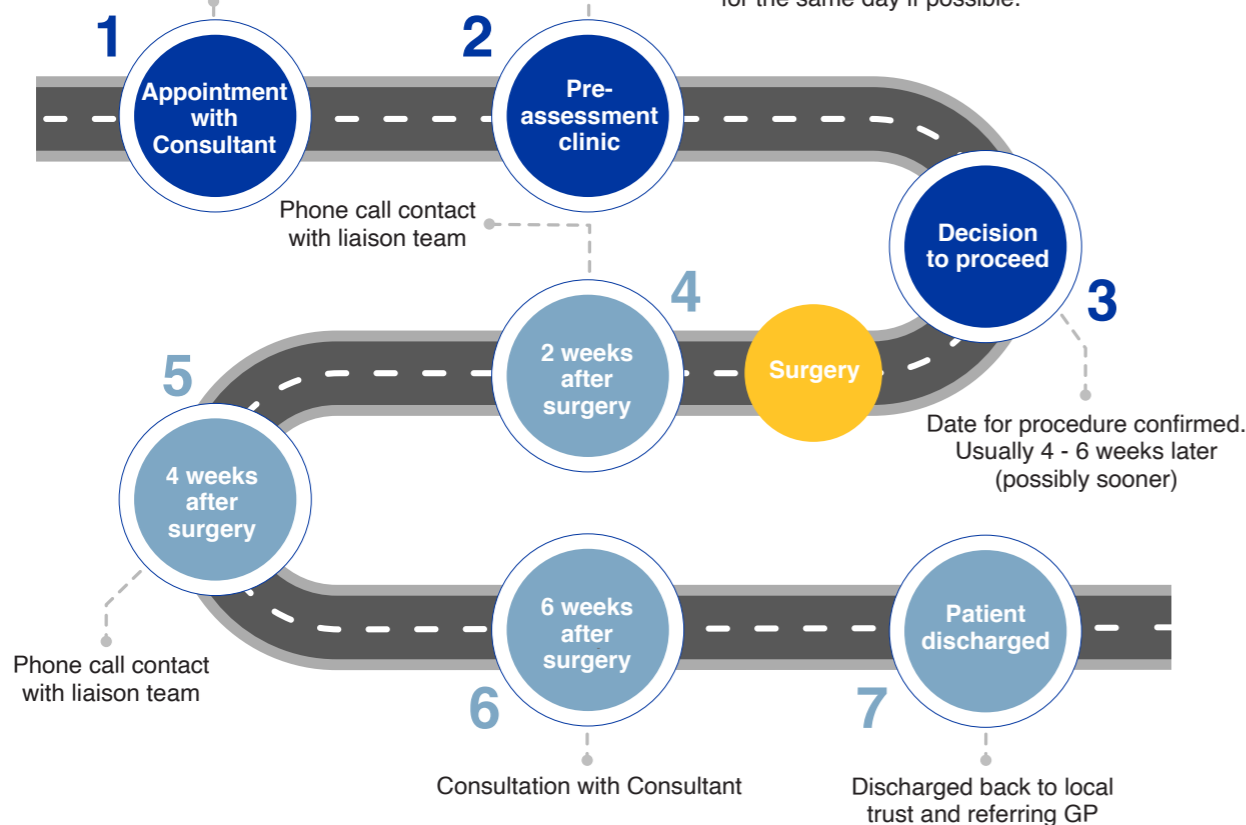
Our experienced consultant team have a wide set of interests ensuring a broad skill set and specialist interest to meet patient requirements. Details of the individual consultants are available on our website: www.bonsecours.ie



The next steps: Patient Journey

Usually within 2 weeks. Dublin or Cavan (depending upon procedure / specialty)

Additional scanning / testing on day if required. Scheduled for the same day if possible.



Applying for reimbursement

Our liaison team will provide you with all of the information you will require to complete and submit your application for reimbursement to the HSCNI. It can take up to 20 working days or 4 weeks for a fully completed application form to be processed and a decision made. You should also ensure that you have a valid GHIC (Global Health Insurance Card) or EHIC (European Health Insurance Card).

If your application is unsuccessful, it is also possible to pay for the procedure privately.

The next steps

As soon as you receive approval for reimbursement, our liaison team will schedule your initial consultation with one of our consultant team.

- Your initial consultation can be held at our hospital in Dublin or at our outpatient clinic in Cavan, based on your specialty needs



and personal preference for convenience. Additionally, they may schedule an appointment for any necessary testing or scans to be done on the same day as your consultation. This appointment is usually within 2 weeks.

- During the consultation, the consultant will review the treatment options with you. If you choose to proceed, your procedure will be scheduled. The consultant's secretary will then provide you with essential information, including the date and time of your admission, the expected duration of your hospital stay, and confirmation of what items you should bring with you for your admission.
- Depending upon the procedure, you may be invited to attend a pre-assessment clinic. During this visit, you will undergo blood tests, an ECG, and possibly an X-ray, while also meeting with the anaesthetist and nursing team. This will also give you a chance to ask any questions you may have.

- Once you have had your procedure and return home, you will be contacted by our liaison team to check your progress. At week 4 - 6 you will return for a final review with your consultant and be discharged back to your referring GP and local Trust.



How much does the procedure cost and payment process?

The total cost of the procedure is dependent upon the tests and the specific procedure you need.

Our liaison team will provide you with a detailed quotation prior to your procedure.

The quote will include:

- Initial consultation with the consultant
- Pre-assessment clinic review
- Consultant and anaesthetist professional fees
- Procedure and hospital stay
- Post operative consultant review

Payment Process

Payment is divided into 2 stages:

1. Initial consultation and pre-assessment clinic review
2. Procedure, hospital stay etc

Payment in full for both stages is required 7 days prior to appointment / admission. Once your care

is complete, you will be able to submit your claim for reimbursement and you will be provided with a detailed invoice and receipt.

Payment can be made via:

- Bank Transfer
- Visa or Debit Card
- Via our online payment facility on our website

For more information, please contact our Credit Control Team:

t: +353 1 806 5305

e: ltrappe@bonsecours.ie

Further information

If you are interested in finding out more about accessing treatment via the Waiting List Reimbursement Scheme or the self pay / funding options, please contact our dedicated liaison team by phone or email.

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