

Bon Secours Hospital Dublin

Your partner on your healthcare journey



Organization Accredited
by Joint Commission International

t: 00 353 1 808 2313
bonsecours.ie/dublin



BON SECOURS HOSPITAL DUBLIN
Advanced Medicine Exceptional Care

Introduction

Your health is an investment and traveling to Bon Secours Hospital Dublin means choosing high quality care that aligns with your medical needs.

Located just north of Dublin, we recognise that traveling for a medical procedure may require extra effort, but the advantages often far exceed the challenges you may encounter.



Access to Specialised Care

Our hospital offers a range of specialised services that may not be available locally and / or available quickly. From advanced surgical techniques to cutting-edge treatments, our team of over 240 consultant experts provide you with the highest standard of care tailored to your specific needs.

State-of-the-Art Technology

We pride ourselves on utilising the latest advancements in medical technology. This allows us to offer innovative treatments that can lead to better outcomes and a quicker recovery.

Experienced Healthcare Professionals

Our team consists of highly qualified doctors, surgeons, nurses and support staff known for their expertise in their respective fields and excellence in patient care.

Comprehensive Support Services

We provide more than just medical care. From pre-surgery consultations to post-operative follow-ups, our dedicated team ensures you receive holistic support throughout your journey. Additionally,

we offer resources for travel arrangements, accommodation, and more to make your experience as comfortable as possible.

Patient-Centred Care

Your health and well-being are our top priorities. We offer personalised care plans tailored to your unique needs and circumstances. Our team takes the time to listen to your concerns, answer your questions, and involve you in decision-making about your treatment options.

Community and Wellness Focus

We believe in treating the whole person, not just the illness. Our hospital fosters a compassionate environment that supports emotional and psychological well-being, facilitating a better healing process.

This booklet has been created to provide you with valuable and practical information on how to access treatment at our hospital. We look forward to welcoming you to Bon Secours Hospital Dublin and partnering with you on your healthcare journey.

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About Bon Secours Hospital Dublin

Established in 1951, Bon Secours Hospital Dublin is a private, elective acute-care facility widely renowned for the quality of our service provision located on the north side of Dublin. It is part of Ireland’s largest independent hospital group, Bon Secours Health System, which encompasses hospitals in Cork, Dublin, Galway, Limerick, Tralee, a Care Village in Cork and an outpatient clinic in Cavan.

The hospital features 170 beds for inpatient, surgical, medical, and oncology day care, along with 4 major and 3 minor operating theatres, 4 endoscopy procedure rooms, cardiac catheterisation lab, and a wide range of ancillary diagnostic treatment and support services. Annually, we care for almost 90,000 patients, supported by a dedicated team of over 700 staff, including nursing professionals, allied health experts, administrative and support personnel, and more than 240 consultants.

Bon Secours Hospital Dublin is celebrated for its

high standard of medical care, combining cutting-edge medical technologies and approaches with traditional values, compassion, and personalised medical care. We were the first hospital in Ireland to obtain international accreditation from JCI (Joint Commission International) in 2002 and the first private hospital to receive JAG (Joint Advisory Group) accreditation for our endoscopy unit in 2016, with successful reaccreditations since then.



Specialties available at Bon Secours Hospital Dublin

Bon Secours Hospital Dublin has a team of over 240 consultants from 36 specialties including the following:

- Cardiology
- ENT (Ears, Nose and Throat)
- Gastroenterology
- General Surgery
- Gynaecology
- Ophthalmology (cataract surgery)
- Orthopaedics
- Pain Management
- Robotic Assisted Surgery (certain procedures)
- Urology
- Vascular Surgery

Our experienced consultant team have a wide set of interests ensuring a broad skill set and specialist interest to meet patient requirements. Details of the individual consultants are available on our website: www.bonsecours.ie



Starting your journey to getting better

Our team will support you at every step of the process, addressing any questions you might have, expediting your appointments, and assisting you with local accommodation arrangements if required. Their goal is to ensure that everything is as simple and straightforward as possible for you.

They will continue to support you through each stage of your journey from your initial contact right through to your discharge from the hospital after your treatment is complete.

For more information, or to discuss your upcoming medical needs, contact us today and start your journey to getting better.

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e: bsdni@bonsecours.ie



The next steps

If you decide to proceed with your treatment at Bon Secours Hospital Dublin a referral from your GP is required. Once we receive it and complete triage, our liaison team will schedule your initial consultation with one of our consultant team.

- Your initial consultation can be held at our hospital in Dublin or at our outpatient clinic in Cavan, based on your specialty needs and personal preference for convenience. Additionally, they may schedule an appointment for any necessary testing or scans to be done on the same day as your consultation. This appointment is usually within 2 weeks.
- During the consultation, the consultant will review the treatment options with you. If you choose to proceed, they will schedule your procedure. The consultant's secretary will then provide you with essential information, including the date and time of your admission, the expected duration of your hospital stay, and

confirmation of what items you should bring with you for your admission.

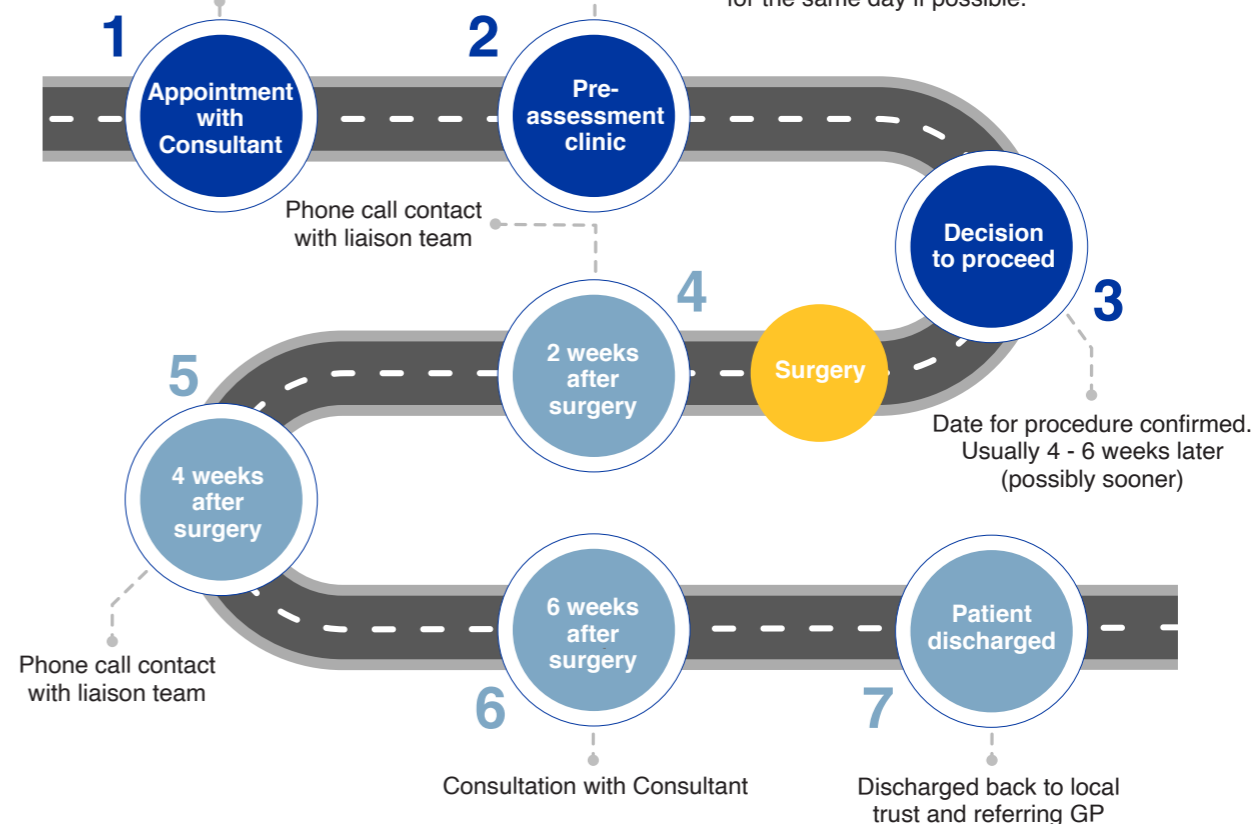
- Depending upon the procedure, you may be invited to attend a pre-assessment clinic. During this visit, you will undergo blood tests, an ECG, and possibly an X-ray, while also meeting with the anaesthetist and nursing team. This will also give you a chance to ask any questions you may have.
- Once you have had your procedure and return home, you will be contacted by our liaison team to check your progress. At week 4 - 6 you will return for a final review with your consultant and be discharged back to your referring GP.

You should also ensure that you have a valid GHIC (Global Health Insurance Card) or EHIC (European Health Insurance Card).

The next steps: Patient Journey

Usually within 2 weeks. Dublin or Cavan (depending upon procedure / specialty)

Additional scanning / testing on day if required. Scheduled for the same day if possible.



How much does the procedure cost and payment process?

The total cost of the procedure is dependent upon the tests and the specific procedure you require.

Our liaison team will provide you with a detailed quotation prior to your procedure.

The quote will include:

- Initial consultation with the consultant
- Pre-assessment clinic review
- Consultant and anaesthetist professional fees
- Procedure and hospital stay
- Post operative consultant review

Payment Process

Payment is divided into 2 stages:

1. Initial consultation and pre-assessment clinic review
2. Procedure, hospital stay etc

Payment in full for both stages is required 7 days prior to appointment / admission. Once your care

is complete, you will be provided with a detailed invoice and receipt.

You may make payment via:

- Bank Transfer
- Visa or Debit Card
- Via our online payment facility on our website

For finance related enquiries, please contact the credit control team on:

t: +353 1 806 5305
e: ltrappe@bonsecours.ie



Further information

If you are interested in further information, or wish to discuss your upcoming medical needs, contact us today and start your journey to getting better.

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Very free flowing through each stage, from the time I entered reception to departure after procedure.

The communication in the theatre where I was having the procedure was excellent and so re-assuring.

Staff were very friendly and professional, and I felt very much at ease throughout my stay.





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