## Our progress towards 2020...



- Appointed Director of Quality & Safety
- ✓ Went live with our new Quality Information Management System Q-Pulse
- ✓ Piloted a new Patient Engagement Tool Cemplicity
- Piloted a new audit tool Viclarity
- ✓ Developed and introduced a new Clinical Governance Structure
- Developed and produced a Group Quality Indicator Suite

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- Developed a new Key Performance Indicator Set
- Developed a new reporting tool to support KPI's Qlikview
- Developed our Continuous Improvement Programme and initiated 3 Lean Projects
- Relocated Group HQ to Citywest
- ✓ Introduced Video Conferencing in Group HQ & timeline for roll out to all sites
- ✓ Introduced Performance Review Meetings in each hospital



#### **FURTHER GROWTH**



- ✓ Commenced work on Mount Desert Care Village Bed Expansion
- ✓ Opened new Theatres and Recovery Area in Tralee
- Commenced work on new Consultant Suites in Tralee
- ✓ Completed acquisition of Barringtons & commenced the integration programme
- Commenced work on the major rebuild project in Cork
- ✓ Launched our Service Model Review / developed a Service Model for each hospital
- Increased our Revenue



#### TO BE A HEALTHCARE PROVIDER AND **EMPLOYER OF CHOICE**

- Established Staff Survey Working Groups & Implemented a number of recommendations
- Held our 2nd Staff Awards Event bigger and better than 2016
- Launched our new Intranet BonsEye
- Launched our new Website
- Launched our new Group Newsletter BonsBeat
- ✓ Launched our Nurse Leadership Development Programme
- Launched the 2nd Leadership Development Programme
- Commenced work on our HR People Strategy
- ✓ Began staff pay restoration in line with Haddington Road Agreement
- Launched our Nurse Recruitment Video



### MORE INVESTMENT, INNOVATION AND RESEARCH



- Opened the new Cath. Lab in Galway
- Procured a Group wide (Cardiovascular Information System) CVIS - launched in Cath Lab Galway
- Commenced development of the Radiotherapy Centre in conjunction with UPMC



#### **STRONGER RELATIONSHIPS** AND PARTNERSHIPS

- Initiated our GP Engagement Strategy
- ✓ Introduced a Group Community Initiative Scheme





